

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>455940</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>04/30/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>LUBBOCK HOSPITALITY NURSING AND REHABILITATION CEN</b>		STREET ADDRESS, CITY, STATE, ZIP <b>4710 SLIDE RD LUBBOCK, TX 79414</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0925  <b>Level of harm - Minimal harm or potential for actual harm</b>  <b>Residents Affected - Many</b>	<p><b>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</b></p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b></p> <p>Based on observation, interview, record review, the facility failed to maintain an effective pest control program so that the facility was free of pests and rodents, in that: a) Black rodent droppings were observed in 6 of 8 resident rooms (3, 4, 6, 25, 35 and 52) on 3 of 4 corridors, kitchen and therapy room, and b) The facility's pest control program was also compromised by exit doors that did not self-close completely and/or had gaps between the exit doors and frame. This could allow the entrance of vectors (4 of 11 main exits (south, west, north and laundry (soiled side)). Additionally, there was a hole in the wall in the [MEDICAL TREATMENT] room. These problems could result in spread of rodent transmitted infections in the facility. The findings include: ~ Observations: On 4/30/20 beginning at 9:48 AM an observation was made in the kitchen. Observation revealed that the pantry had approximately 50 black rodent droppings scattered on the floor in a corner near pipes. There was one glue trap in the pantry. On 4/30/20 beginning at 10:00 AM the following observations were made during a general observation tour: Observation of the therapy room revealed that the pot and pan lower storage cabinet had approximately 40 black rodent droppings on the shelf with the pans in the cabinet. There were no traps in the cabinet area. On 4/30/20 at 10:15 PM an interview was conducted with the Director of Rehab. He was asked if they used the pots and pans during their occupational therapy sessions. He stated that they were used in occupational therapy occasionally. Room Reviews: On 4/30/20 at 10:52 AM an observation was made of room [ROOM NUMBER] occupied by confused Resident #1. There were 15 black rodent droppings on the floor of the closet and on the closet shelf with clothing. On 4/30/20 at 11:05 AM an observation was made of room [ROOM NUMBER] occupied by Resident #2. Observation of the resident's room revealed there were approximately 40 rodent droppings observed scattered on the floor amongst the resident's possessions near the bed, bedside cabinet and in the closet. There were also rodent droppings on top of a bottle of sliced peppers that was on the wall heater. It was also noted that there were packets of ketchup, jelly and dressing that has been eaten into by rodents that was in a box near the resident's bed. There was no trap observed in the room. On 4/30/20 at 11:17 AM an observation was made of room [ROOM NUMBER] where Residents #3 and #7 resided. On the B bed side of the room there were approximately five black rodent droppings on the floor near the bed and in the corner near the bed. The droppings were scattered on boxes and on cloth towels. There was no trap in the room. On 4/30/20 at 11:30 AM room [ROOM NUMBER] was occupied by Resident #4 and #8. It was also observed at this time that there was a wooden mouse trap under the A bed which had no bait. It was also noted that a shelf on the A bed side had approximately five black rodent droppings on a book shelf and there were approximately 10 rodent droppings scattered on the floor of the closet. On 4/30/20 at 12:12 PM room [ROOM NUMBER] was occupied by Resident #5. There were approximately five black rodent droppings on the floor of the closet and there was no trap in the room. It was also noted that the corners of the baseboards in the closet had gaps in them. On 4/30/20 at 12:40 PM room [ROOM NUMBER] on the dementia unit was occupied by Resident #6. The room had approximately 10 black rodent droppings scattered on the floor near the heater area and another 10 rodent droppings on the closet shelves among the resident's clothes. ~ Resident and Staff Interviews: Residents: Three of 5 resident confidentially interviewed revealed that they had recently seen rodents in the facility. During a confidential interview with Resident A, the resident was asked if he has seen any mice/rodents in the facility. He stated, I saw one around my bed night before last. The night CNA saw the rodent droppings at the foot of the bed. One of them ate a bag of my sugar. I heard him a couple of months ago. Only the CNA mentioned anything about mice. The resident stated, Housekeeping tries to clean. During a confidential interview with Resident B, the resident was asked about mice in the facility. She stated, We have baby mice all the time. She (roommate) told maintenance today. We've had them for a long time. They hide under the beds. During a confidential interview with Resident C, the resident stated regarding mice and rodents, I saw a little one run through the room. It was about a week ago. He's hungry. I tried to leave no food out. Staff: On 4/30/20 at 9:38 AM an interview was conducted with LVN #1. She was asked if she had seen any rodents or mice in the facility recently. She stated, They are in the whole building. I've seen them in the first front rooms. During the day they come out. I don't bring anything up here. It's infested. On 4/30/20 at 10:55 AM an interview was conducted with Activity Staff #1. She was asked if she had seen any rodents/mice recently in the facility. She stated, I've seen a little one, one or two times about two weeks ago in the front office. On 4/30/20 at 12:45 PM CNA #1 was asked if she had seen any rodents in the facility. She stated, I haven't seen any but heard them (staff) talk about it. ~ Compromised Pest Control Program: On 4/30/20 beginning at 10:00 AM the following observation were made during a general observation tour: In the [MEDICAL TREATMENT] room, it was noted that there was an approximately 1' x 1' hole in the wall where pipes were coming out of the wall. This hole exposed the interior of the wall. On 4/30/20 beginning at 10:00 AM the following observation were made during a general observation tour: Observation of the south exit door (near the kitchen) revealed that there was a gap on the inside corner between the floor and the frame/door. Daylight could be seen. On 4/30/20 at 12:30 PM, the north exit door near the rear nurse's station had a gap between the floor and the bottom of the door that was approximately 2' x 1/2. Daylight could be seen. On 4/30/20 at 12:35 PM it was noted that the west exit door near the rear nurse's station had a gap between the floor and the bottom of the door. There were two areas that were approximately 2' X at the threshold and daylight could be seen. On 4/30/20 At 1:35 PM the exit door on the soiled side of the laundry did not self-close completely. This left an approximately 3' X gap between the door and the frame and there was no sweep seal at the bottom of the door. Daylight could be seen around the door bottom and sides. The Housekeeping Laundry Supervisor stated at this time, CNAs take trash through here to the dumpster at shift change. On 4/30/20 at 2:40 PM an interview was conducted with the Administrator regarding the rodent problem in the facility. She stated, We put traps out. The pest control operator put traps out. We try to minimize the snacks (in resident rooms) and disinfecting. We are trying. Record review of Pest Control Service #1's invoices from January 2020 through April 2020 revealed that the company had visited the facility five times in those four months. Pest Control Service #1 visited on 1/14/20, 2/11/20, 3/10/20, 4/14/20 and 4/16/20. All were regular monthly visits except on 4/16/20 when the company brought two exterior (rodent control) boxes to the facility. ~ Policy: Record review the facility policy labeled Pest Control, Revised May 2008, revealed the following documentation, Policy Statement. Our facility shall maintain an effective pest control program. Policy Interpretation and Implementation. 1. The facility maintains an ongoing pest control program to ensure that the building is kept free of insects and rodents .</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.